

AAFP WORKSHOP GRIEVANCE PROCEDURE

The American Academy of Forensic Psychology is fully committed to conducting all activities in strict conformance with the American Psychological Association's Ethical Principles of Psychologists. The American Academy of Forensic Psychology will comply with all legal and ethical responsibilities to be non-discriminatory in promotional activities, program content and in the treatment of program participants. The monitoring and assessment of compliance with these standards will be the responsibility of the Live Workshop Continuing Education Co-Chairs (Randy Otto, PhD & Terry Kukor, PhD) and the Online Workshop Coordinator (Kristina Lloyd, PhD) in consultation with the Officers of the American Academy of Forensic Psychology.

Although the American Academy of Forensic Psychology goes to great lengths to assure fair treatment for all participants and attempts to anticipate problems, there will be occasional issues which come to the attention of the meeting staff which require intervention and/or action. This procedural description serves as a guideline for handling such grievances.

When a participant, either orally or in written format, files a grievance and expects action on the complaint, the following actions will be taken.

1. If the grievance concerns a speaker, the content presented by the speaker, or the style of presentation, the individual filing the grievance will be asked to put his/her comments in written format. The CE Chair will then pass on the comments to the speaker, assuring the confidentiality of the grieved individual.
2. If the grievance concerns a workshop offering, its content, level of presentation, or the facilities in which the workshop was offered, the convention chair will mediate and will be the final arbitrator. If the participant requests action, the convention chair will:
 - a. attempt to move the participant to another workshop or
 - b. provide a credit for a subsequent year's workshop or
 - c. provide a partial or full refund of the workshop fee.

Actions 2b and 2c will require a written note, documenting the grievance, for record keeping purposes. The note need not be signed by the grieved individual.

3. If the grievance concerns the American Academy of Forensic Psychology CE program, in a specific regard, the CE Chair will attempt to arbitrate.

To submit a complaint or if you have additional questions, please contact either AAFP CE Co-Chair or the Online Coordinator:

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